



## **Cancellation Guidelines – intimázs massage**

**Dear Guest,**

Our massage therapists welcome you with care, preparation, and loving attention in a space created especially for you. For each appointment, we reserve **a three-hour time slot exclusively for you at the agreed time.**

If, for any reason, the pre-arranged massage appointment no longer suits you, **you naturally have the option to reschedule or cancel it.**

If you wish to modify or cancel your booking, please notify us at least 24 hours in advance **by email at [hello@intimazs.hu](mailto:hello@intimazs.hu).**

In this case, **we will fully refund your deposit** (or, in the case of advance bank transfer, the full massage fee), and no cancellation fee will be charged.

Please note that **for cancellations within 24 hours** of the appointment or **in case of no-show, the deposit cannot be refunded.**

Thank you for your understanding and your mindful presence.

By honouring these guidelines, you help maintain the fine harmony that every touch of intimázs represents.

With love,

**the intimázs team**